
Highlands Mutual Water Company

14580 Lakeshore Dr
Clearlake, Ca 95422
(707) 994-2393

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este aviso contiene información muy importante sobre su agua potable, por favor lea el aviso en español si va aquí incluido. Si el aviso en español no va incluido aquí, contacte al sistema de agua para pedir una copia.

Highlands Mutual Water Company had levels of Haloacetic acids Above Drinking Water Standards in 2021

Our water system recently failed a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

What happened?

We routinely monitor for the presence of drinking water contaminants. Testing results from a sample collected in the first calendar quarter of 2021 show that our system exceeds the standard, or the maximum contaminant level (MCL), for Haloacetic Acids. The MCL for Haloacetic Acids is 60 ug/L. The testing results from 2/2020-2/2021 ranged from 37.90 ug/L to 72.8 ug/L. The average level of Haloacetic Acids over the last year was 63.6 ug/L. **Affected streets include: south side of 18th Ave to Irvine Ave, S. Center Dr, Yuba College Access Rd, Dam Rd Ext, Dam Rd.**

What should I do?

- **You do not need to use an alternative (e.g., bottled) water supply.**
- **This is not an immediate risk.** If it had been, you would have been notified immediately. However, *some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.*
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

What is being done to correct the situation?

Corrective measures are being taken to ensure this does not happen in the future. We anticipate resolving the problem within: __ 30 Days __

For more information, please contact our office at phone number (707) 994-2393, visit our website at <https://highlandswater.com/public-notices> or at the following mailing address:

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Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located within the area served by the water system.

This notice is being sent to you by the Highlands Mutual Water Company.

State Water System ID#: 1710003

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